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CHINA 2014

October 8 – October 18, 2014

General Terms & Conditions

Tour Fare Includes:

- a) International air transportation: Round-trip trans-Pacific air from designated gateway per itinerary/departure date. Add-on flights between your home city and the designated gateway is on your own but not part of the tour fare.
- b) China internal transportation: All intra-China flights are included per itinerary. Private motor coach land travel, private transfers between airport and hotel, and all China domestic transportation within tour are included.
- c) China air taxes & governmental fees, and fuel surcharges;
- d) Accommodations: First class hotel accommodations are included in your tour cost, based on standard twin-bedded rooms with private facilities. Tour fares shown are quoted on a per person double occupancy rate. Rate for triple occupancy is as same as that for double occupancy. Triple room is a twin-bedded standard room adding a rollaway bed. Single occupancy is subject to Single Supplement charge.
- e) Sightseeing & Admissions fees: Comprehensive sightseeing, West Lake cruise and evening shows including admission/entrance fees are included per itinerary. The arrangements of these programs are determined by local tour operator and are based on local circumstances such as weather, traffic, holidays, etc.
- f) Meals: Daily meals and local flavours are included as specified in the itinerary. Buffet-style American breakfast is served at all the hotels on your trip. Lunch and dinner are usually served in the Chinese food restaurants in a "family style" with a set menu including one glass of selected beverages per person.
- g) Escorting/Guiding Services: For a group travel of each tour bus in China, a professional tour guide is assigned along the program to offer local guiding services.
- h) Porterage: Luggage handling services are included throughout China.

Tour fare does not include: A one-time gratuity fee of \$25/passenger for the whole journey; items of personal nature such as laundry, room service, phone bills, excess baggage charges, optional tours and insurance premiums. Any items or services not specifically listed in the itinerary are not included.

Tour fare validity: All tour fares shown are based on the current value of the Chinese (Yuan) RMB in relation to the US Dollar and are subject to change. Should the US Dollar devalue by 10% or greater to Chinese RMB, Citslinc reserves the right to increase tour prices accordingly. This applies to all tour payments including those that have been paid in full.

Deposit: A non-refundable deposit of \$200 per person is required to secure your reservation. Reservation will not be confirmed until your deposit is cleared. Deposits and Registration is due no later than July 25, 2014.

Final Payment: Final payment is due in full by July 25, 2014. Your reservation is subject to cancellation if final payment is not received by this due date and your deposit will be forfeited.

Cancellation & Refund: Applicable refunds will be processed promptly following receipt of a written cancellation before July 24, 2013. Traveler(s) unable to complete the purchased trip for any reason acknowledge that any and all unused portion(s) of the vacation package is neither refundable nor exchangeable. Should the traveler(s) cancellation change the room configuration and thereby incur a single supplement charge to a roommate, the amount of charge will be deducted from the travelers' refund. This is in addition to any other cancellation fees that may apply.

Travel Documentation: All foreign nationals traveling to China must travel with a valid passport and a visa obtained prior to entering the country. Any passengers participating in the trip have to take care of the passport and visa on their own.

Itinerary Changes: The world of travel is ever-changing. Therefore, the day-by-day itinerary provided on our website is preliminary and subject to adjustment and change. The final verified itinerary will be sent to the Mississauga Board of Trade approximately two weeks prior to departure. Citslinc pledges to make every effort to follow tour itinerary precisely, however, unforeseen situations do occasionally occur. If a hotel or flight in the itinerary becomes unavailable, we reserve the right to make substitution with hotel/flight of equal standard and quality. There will be no refunds for any difference in the cost of those accommodations.

Shopping: Shopping is always a personal matter, and we are not responsible for any purchases you make during your trip, whether that merchant is part of the scheduled itinerary or not.

Gratuities: The customary gratuities to the tour guides, motor coach drivers, porters and wait staff are not included in the tour price. There is a one-time gratuity fee of \$25/passenger for the whole journey.

Baggage: Baggage is carried at the passenger's risk and baggage insurance is recommended. Although every effort is made to handle clients' baggage carefully, we cannot be responsible, assume liability or accept claims for loss or damage to baggage and personal effects due to breakage, theft, or wear and tear throughout the trip. Baggage allowance differs for the transpacific and the China domestic sections of your trip. Baggage allowance for transpacific flight is two pieces of checked baggage per person. Total dimensions (Length + Width + Height) of the two pieces must not exceed 107 inches (273cm); maximum dimensions of single piece shall not exceed 62 inches (158cm). Maximum weight per piece is 50 lbs. Each passenger may carry one hand baggage, the dimensions of which shall not exceed 45 inches (115cm). Baggage in excess of allowances will incur excess baggage charge payable on site by the passenger. Your luggage should be limited to one large checked suitcase and one small carry-on bag per person. Valuables, breakable items, travel documents and medications must be carried personally in a hand baggage.

Health & Medical Issues: Our trips are exciting and active vacations. While there is time to relax, there will also be much to see and do, and your excursions may require an extensive amount of walking. Please check with your personal physician to verify your particular needs. You are strongly recommended to purchase a travel insurance to protect you from the unexpected. We are not responsible for any costs incurred as a result of medical services or for the quality of medical care received. For information on health issues while traveling overseas, please contact the Center of Disease Control and Prevention (CDC) by visiting www.cdc.gov/travel

Travel Insurance: We strongly recommend that you purchase travel insurance to protect yourself and your investment in case you have to cancel or interrupt your vacation. This can be arranged by contacting Naqi Ahsan of Travel Professionals International.